

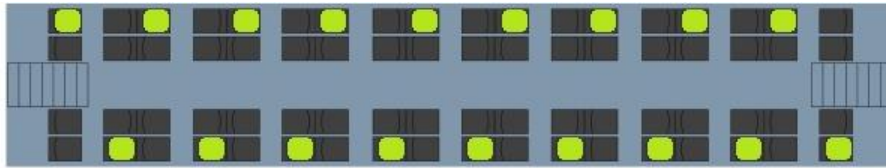
COVID-19 Acceptable Seating Policy Standard (25% Max Utilization Target)

The following guide describes acceptable seating to ensure maximum passenger separation of at least 2 feet when seated and allowing passenger travel through centre isles to limit exposure.

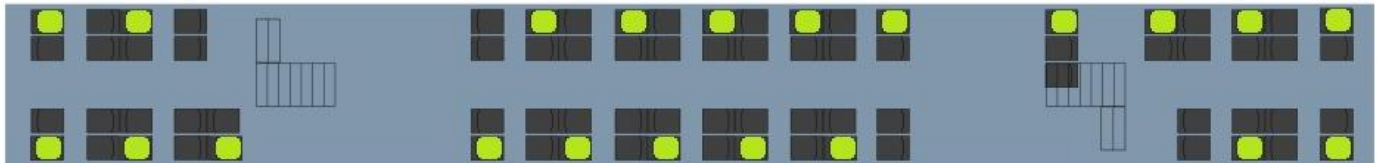
General Messaging: Customers are instructed to utilize 1 (one) seat per quadrant of 4 (four) or more and avoid doorway and standing locations that may impede other de-boarding or boarding passengers.

Case 1: Standard coach Bombardier Bi-level Utilize UPPER and LOWER levels [Max 39 Passengers / 151 Seats]

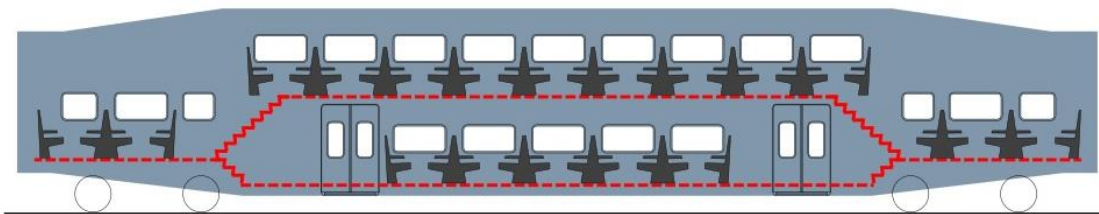
Upper Level: 18 Passengers MAX / 72 Seats Utilized (25%)



Lower Level: 21 Passengers MAX / 79 Seats Utilized (27%)

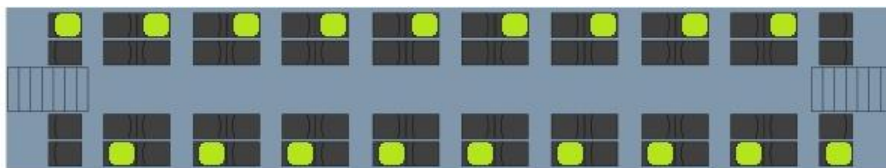


Walk Through Path – All coaches EXCEPT 5A Accessible



Case 2: Accessible 5A CAR bi-level, utilize UPPER LEVEL ONLY [Max 18 Passengers / 72 Seats]

Upper Level: 18 Passengers MAX / 72 Seats Utilized (25%)



5A LOWER LEVEL Reserved for customers with mobility needs & requested on-demand ONLY

Walk through Path – Accessible 5A Car Only

